VSA Dog Trainer Course Technical Specifications Guide

The online modules of VSA's courses are hosted on a digital platform called the Student Learning Center (SLC). This platform provides access to Online Lessons, student progress meters, and other resources via a unique username and password provided to each VSA student.

Logging into the SLC:
Your SLC login credentials are sent via email during registration. If you have not received your username and password, please contact VSA administration. If you have trouble logging in, first try using the 'Forgot Password' feature, then contact VSA for technical assistance.

Technical Requirements:
The following are minimum technical requirements for those using the VSA SLC:
- A laptop or desktop computer. Note that iPads, tablets and other mobile devices may work on some SLC components, but not quite as well on others. For maximum stability, a desktop or laptop computer is required.
- Access to a stable high-speed internet connection. Minimum required specs are as follows:
    - Download speed = 4 Mbps or higher
    - Upload speed = 1.5 Mbps or higher
    - Latency = under 300ms
- Modern operating system:
    - Mac: OS 10 or higher
    - Windows: Windows 7 or higher
- Up-to-date versions of one of the following browsers:
    - Chrome
    - Firefox
    - Safari
  Note that Edge, Internet Explorer and any other browser not listed above is not supported.
- *Recommended: Most recent update to Adobe Flash (available here)*

Link to SLC Browser Compatibility Test:
Click the following link (http://staging3.maxit.com/browsertest) to test your computer's compatibility with the SLC and follow the instructions on the test results to rectify any problems. (Chrome users may see a notification that some functionality isn't complete – this is ok).

Accessing Virtual Classrooms for Cyber Classes
Cyber Classes are hosted on Zoom. Links to the Zoom meeting room for each Cyber Class will be emailed to students a few days before the class is scheduled.

Viewing Recordings of Cyber Classes
All VSA Cyber Classes are recorded and accessible approximately one day after the live class via the SLC. You will be emailed a notification that the recording is available to be watched once it's ready.